

Terms & Conditions of Cross Roads India Assistance (CRIA) Audio Installation Service @ INR 199.00 (one hundred ninety nine Indian rupees only) for Snapdeal Customers:

- 1) Once Installation Services are logged in or requested for with Cross Roads then the cost of INR 199.00 is invoiced for & customer is liable for payment of the same as the minimum charges even if he chooses to not avail of the service for any reason at the discretion of the customer, post physical inspection of vehicle for actual work estimate once the Cross Roads Technician visits. The same will be confirmed by Technician prior to visiting the customer.
- 2) Offer is available to Snapdeal customers for product/s bought only on Snapdeal.com only for purchases post September 1st, 2014 where installation services at special rate of INR 199.00 (one hundred ninety nine Indian rupees only) are availed within 7 days of receipt of the order with a 90 day installation warranty.
- 3) Installation Services would be available between 11 am to 7 pm only within the municipal limits of the city of product delivery.
- 4) Installation process will commence post 24 hours of request & not before that, however will be delivered within 72 hours of booking such a request.
- 5) It's mandatory for the customer to handover a signed copy of purchase invoice to the Technician post installation or email the soft copy of the invoice to snapdeal@cria.co.in (the sent email will have to be shown to the technician) which the Technician will verify prior to starting installation.
- 6) Installation of compatible multiple audio products for same vehicle are only applicable at Rs 199 if all products were ordered as part of the same shopping cart checkout. Any subsequent order would attract additional charges at a special rate for every part or component that needs to be installed.
- 7) Any new accessory apart from ordered product/s or connection to any existing accessory that is not a Plug & Play option will not be performed under this rate. All other accessory fitment & adjustment would be chargeable on actuals @ a minimum rate of INR 199.00 (one hundred ninety nine Indian rupees only) per job that will be explained by Technician on physical inspection.
- 8) All connections where Plug & Play is not applicable, the Technician would be doing this using a Solder with Heat Shrink or a Crimp Connector, where actual costs would have to be borne by customer where it may be made complimentary if customer chooses a Twist & Tape solution where the 90 Day Installation Warranty is voided on installation itself.
- 9) If the Vehicle does not have a Ready to use Head Unit space or Speaker Spaces or other identified spaces applicable or has non- standard factory openings for Audio product/s purchased then necessary Dash Kit & suitable fixators would be chargeable at actual cost where best effort would be made to ensure minimal deformation is performed whether to fit the Dash Kit or to Drill any Screws in for Fixators with no liability for deformation & drilling.
- 10) Installation warranty will be void if changes to the Car Audio systems are done outside of Crossroads installation services.
- 11) Speaker Harness & Speaker Brackets would be chargeable extra unless already supplied in package of product purchased.

- 12) Best efforts to procure acoustical treatment products like CLD (deadener), mass loaded vinyl (barrier), closed cell foam on request will be made however no guarantee is given on same to be available.
- 13) All items like factory wiring harness connector & suitable adaptors would be checked for prior to visit & would be chargeable at actuals however if customer chooses to use Twist & Tape then Technician would perform the same & be voiding the 90 day Installation Warranty.
- 14) Any extra effort or job apart from installation of primary product/s will be chargeable while no guarantee is given on workmanship for anything apart from the Snapdeal Product/s been installed.
- 15) If there are any Wiring faults or burnt wires or Twist Tape or any fuses are connected by wire in car then the installation will be done with consent of the customer however Installation Warranty will be void.
- 16) Cross Roads and Snapdeal shall not carry any liability for damage that is already caused or may be caused during the un-installation or assimilation process of old audio system & components.
- 17) Technician shall try and ensure to provide service within the stipulated time, however neither Cross Roads or Snapdeal shall be held responsible or invite any form of liability for any delay caused by conditions beyond the control of company like traffic jams, riots, roadblock, route diversion or bad weather conditions or non-availability of any adaptors or components where Manufacturer's warranty & Guarantee will kick in.
- 18) Any product ordered by consumer that is found damaged through, during or post installation then liability is solely of the manufacturer where Cross Roads do not carry or cover any liability.
- 19) Snapdeal will not be held liable for the installation services provided.