# Offer 1 - Protection

Additional 2 Years Accidental Damage Protection with 2 years Onsite warranty

	Choose any one of the below	
Notebook Series	Additional 2 Yrs ADP with	Additional 2 Yrs Onsite
	2 Yrs Onsite Warranty	Warranty worth
	worth Rs. 9,299/- for	Rs. 5,999/- for
HP Pavilion i5 & i7 p/v-	Rs.999	-NA-
series, HP Envy j-series,		
Touch & Hybrid notebooks		
HP Pavilion p/v-series i3	Rs. 1,999	Rs. 999
notebook, all Pavilion n-		
series and HP 15 r-series i5		
OS notebook		
Any other HP consumer	Rs. 3,999	Rs. 2,499
notebook*		



Free Additional 12 months McAfee Internet Security worth Rs.1,399 on all HP Consumer Notebooks.

# Offer 2 - Entertainment

HP Accessories bundle worth Rs.1699 for Rs.999 which includes following-

HP X1000 Mouse Part#H2C21AA MRP- Rs 410

HP 8 GB Pen Drive Part#J8S73PA MRP Rs. 390

+

HP HEADPHONE WITH MIC PART#B4B09PA MRP Rs. 899

HP CONNECTED MUSIC

Free Unlimited Downloads For 3 Months!!!

MP3 Downloads? transferrable to any device, Full song streaming available Download the HP Connected Music app from Windows Store and start using

# Offer 3? Education

HP VIDEO BOOK

90 days subscription worth Rs.625 for FREE

HP VideoBook is an innovative solution from HP that provides an immersive learning experience for the students by enhancing the textbook experience. Relevant videos from multiple sources are displayed alongside text, turning plain text documents into rich media documents. HP VideoBook is a WSJ (Wall Street Journal) Award winner for Technology in Education.

### Redemption Process-Online Payment & Online Document Submission

## Steps to be performed-

- 1. Register at <a href="http://www.hp.com/in/backtocollegeoffer">http://www.hp.com/in/backtocollegeoffer</a> to avail HP3 Back to College offer. You will receive a Thank You mail which will contain the Redemption Code
- 2. Within 72 hours, you will get an Order Confirmation Email which will contain the amount that is to be paid basis the offers selected by you during registration
- 3. After receiving the Order Confirmation Email, go to www.redemptionsupport.com
- 4. Enter the Redemption code to go to Claim Status page
- 5. Click on Online Claim Submission button
- 6. Upload the correct documents against each of the fields mentioned:
- 7. Attach copy of invoice
- 8. Attach copy of ID proof
- 9. Attach copy of serial no. sticker
- 10. On clicking Next button, you will be taken to the payment gateway. Follow the steps mentioned to make the payment
- 11. On successful payment, you will receive 2 emails
- 12. Payment Confirmation from redemptionsupport.com website
- 13. Auto-generated Payment Confirmation from payment gateway vendor EBS
- 14. Solutions Integrated Marketing Services Pvt Ltd will then validate the documents and send an Order Approval Email within 3 days which will contain details and timelines of gift courier/email

#### Note-

- 1. If customer uploads the documents but does not make the payment and leaves the website, then the entire transaction will be cancelled and he/she will have to upload all the documents again.
- 2. If, after making the payment, it is found upon document validation that the customer? claim needs to be REJECTED because of any reason (eg: product purchased outside offer period), then the amount paid will be credited back into customer? account within 3 days and he/she will be informed of claim rejection.
- 3. If, after making the payment, it is found upon document validation that the customer? claim needs to be put on HOLD because of any reason (eg: incorrect document uploaded), then the amount paid will be credited back into customer? account within 3 days and he/she will be asked to perform all the above steps again correctly.
- 4. In case if there is no payment to be made, customers need to only upload their documents. Upon document validation, they will get the Order Approval Email.

### Redemption Process- Offline- Documents to be sent by courier & payment by Cheque/Demand Draft

- 1. Log on to <a href="https://www.hp.com/in/backtocollegeoffer">www.hp.com/in/backtocollegeoffer</a> and register on or before 18th August 2014 to avail the offer.
- 2. Select the offer while registering. Upon registration, you will get a Redemption Code. Please save it and use it for all communications.
- 3. Within 72 hours of registration, an order confirmation email will be sent to your registered email id confirming the offer selected and the amount that you need to pay via an At Par? Cheque/Demand Draft(if applicable).
- 4. Cheque/Demand Draft to be issued in the name of "Solutions Integrated Marketing Services Pvt Ltd"
- 5. Kindly ensure that all the following documents are received at our Redemption cell by 31st August2014, failing which claim will not be processed.
  - a) Identity Proof
  - b) Copy of Invoice
  - c) Cut of Barcode Sticker from the Carton of the Notebook
  - d) Cheque/DD of Differential amount (if applicable)

Please mention your Redemption Code on the courier/post that you will send.

- 6. The documents need to be sent to the following address
  - HP Redemption Cell, Office No. 925,
  - 89, Hemkunt Chambers, Nehru Place, New Delhi? 110019
- 7. Once claim is approved
  - a) ADP and/or Warranty certificate will be emailed to you within 30 days
  - b) Accessories will be couriered to you within 30 days
  - c) Steps to redeem HP Videobook will be e-mailed to you within 30 days
  - d) Steps to redeem McAfee Internet Security will be e-mailed to you within 30 days

### Terms & Conditions of Back To College Offer

- 1. This offer is ONLY valid for end customer purchases made between 6th June, 2014 and 17th August, 2014.
- 2. The last date for customer to register at <a href="www.hp.com/in/backtocollegeoffer">www.hp.com/in/backtocollegeoffer</a> is 18th Augut,2014 and all documents have to reach Solutions Integrated Marketing Services Pvt Ltd by 31st August2014. Claim will be Rejected if these timelines are not followed.
- 3. The validation of your document submission and payable amount will be done within 7 days of receipt of your documents by Solutions Integrated Marketing Services Pvt. Ltd. An email will be sent to your registered mail id informing whether your claim is approved / rejected or requires further clarification.
- 4. Please note that the claim will be processed ONLY if the Name on the invoice, Identity Proof and the name registered on the registration site is same. We request your attention to this point and request you to submit appropriate details to ensure timely claim approval.
- 5. All customer queries regarding the offer can be directed as per the following:
- 6. Email: notebook@redemptionsupport.com
- 7. Website: <a href="http://www.redemptionsupport.com">http://www.redemptionsupport.com</a> (enter your redemption code to check status of your claim)
- 8. Callback: If you want to talk to our representative, send the following SMS to 53030: REDHELP and we will give you a callback within 4 hours SMS: Send the following SMS to 53030: CLAIM < Redemption Code>
- 9. HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP without any notice.
- 10. <u>Snapdeal.com</u> is just a medium to promote the offer. We request customer to please confirm the offer with brand (HP India in this case) before making any purchase.

For detailed Terms and Conditions, please visit www.hp.com/in/backtocollegeoffer