

## **WARRANTY TERMS AND CONDITIONS:**

**MAHINDRA TWO WHEELERS LIMITED** gives the following warranty in respect of all new "**DURO**" Scooters manufactured at their Works and sold after Pre-Delivery Inspection, to be free from any manufacturing defect, and undertake to repair or replace free of charge, within a period of 24 months or running of 20,000 Km. whichever is earlier from the date of sale. All such parts except plastic, rubber items and proprietary parts like Battery, Spark plug, Bulbs, Tyre, Tube and speedometer which upon their examination will reveal to be having manufacturing defect to the entire satisfaction of the manufacturers. This warranty excludes any loss of or damage to parts due to normal wear & tear for the parts such as clutch shoe, Brake shoe, Variator Rollers, Drive Belt, One Way Clutch and Cylinder Piston etc.

All parts failing, due to manufacturing defect and coming under the above terms of warranty, should be sent to Mahindra Two Wheelers, Pithampur, through any of their Authorized outlet duly accompanied by a proper warranty claim form.

**Battery Warranty: 12 months from the date of purchase. Customer can directly claim battery warranty from local battery dealer by presenting battery warranty card.**

### **The warranty becomes void in the following cases:**

1. Failure due to misuse and non-observance of instructions given in Owner's Manual.
  2. Failure due to accident.
  3. Repairs by unauthorized Workshop.
  4. Use of non-genuine spare parts.
  5. Use of non-genuine quality lubricants.
  6. Service not availed as per specified schedule.
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7. Any modifications, if carried out.
8. If the maintenance of the scooter is not done as per the maintenance schedule given in the Owner's Manual.
9. Vehicle sold or transferred to another person within the warranty period.
10. Loss of or damage to parts due to normal wear & tear.
11. Painted parts : Only blistering, chipping, flaking covered under warranty for first 12 months only. Final authority for decision will be the company.

Any consequential loss or damage is specifically excluded.

Under the warranty, only repair or replacement of certain defective parts will be considered. Under any circumstances, replacement of the vehicle is not warranted.

**Decision regarding warranty settlement shall be taken by Mahindra Two Wheelers Limited & shall be final & binding on all concerned, subject to Pune jurisdiction only.**

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