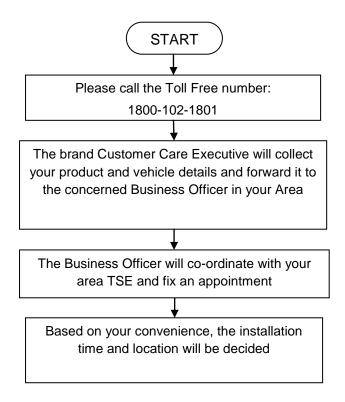


## Online sale customer installation support procedure



## **Terms & Conditions:**

- 1) Onsite after sale service will be given for certain products only.
- 2) In-warranty service free of cost. For customer abuse (misuse) and out warranty service spare cost and service charge applicable
- 3) Onsite fitment support for certain products only.
- 4) Customer has to pay for Vehicle specific harness, speaker box / wooden ring as applicable
- 5) Fitment TAT for serviceable locations: 24 to 72hrs; Non-Serviceable Locations: 48 ~ 96hrs
- 6) Fitment charge free & will be supported till 31st March-2014.
- 7) Customer care desk working: Monday to Saturday Only, Working hours: 9AM to 7PM