

TERMS AND CONDITIONS FOR PURCHASE OF HERO MOTOCORP LTD. PRODUCTS ON SNAPDEAL.COM

Hero MotoCorp Ltd., a company incorporated under the Companies Act, 1956, having its registered office at 34, Community Centre, Basant Lok, Vasant Vihar, New Delhi-110057, India (hereinafter referred to as “HMC”) is marketing and selling its Products (defined herein) through the Website owned and operated by Jasper Infotech Private Limited (hereinafter referred to as “Snapdeal”) subject to strict applicability of these terms and conditions.

1. SALE AND PURCHASE OF PRODUCT

The Buyer may voluntarily choose to book a Product through the Website, subject to payment of Minimum Booking Amount. The Product will be delivered/ received by the Buyer at the designated dealership identified by the buyer in the nearest city. It is being clarified that through the Website, Hero MotoCorp Ltd. is making available the Products for sale and delivery only to the extent of Available Inventory unless otherwise expressly agreed mutually between Snapdeal and Hero MotoCorp Ltd.

Purchase of Product by Buyer shall be as per following terms and conditions namely:-

a. Order Placement and Purchase Process:-

The Buyer shall place an order for booking of Products on the Website by submitting specific preferences including Product type/ model, colour, variation, dealer, delivery location etc. along with Buyer details. It is being clarified that the buyer will select and choose a dealership for pickup of product.

In addition to the cost of Product, buyer has to bear the registration fee and all other applicable taxes. The registration will be in compliance with the applicable laws of land and eligibility as per the applicable regulatory authorities and will be delivered and registered in India. Any additional purchases, such as accessories, will be paid for in full by the buyer to the selected dealership at price prevailing at the time of purchase.

b. Order Confirmation Request:-

The Buyer will receive Order Confirmation Request by Snapdeal upon making payment of Minimum Booking for the booking of the Product through Website. It is clarified that

Order Confirmation Request is nothing but a document confirming the order placed by the Buyer on the HMC. The final delivery or sale of Product will be subject to Buyer making full payment and completion of registration process as required by Hero MotoCorp Ltd.

If the Buyer fails to make full payment of the Product (including cost for registration, delivery and on road price etc.) and/or fails to complete the registration process within the timelines as may be communicated to Buyer, the Order Confirmation Request shall stand void and cancelled.

Against each Order Confirmation Request, Hero MotoCorp Ltd. shall issue order reference no., whereby Hero MotoCorp Ltd. and/or its dealership may contact the Buyer for delivery and registration completion process.

c. Tentative Date of Delivery:-

Hero MotoCorp Ltd. shall communicate to the Buyer a tentative date for self-pickup of Products whereby the Buyer shall be entitled to receive/ take delivery of Product from the selected dealership, subject to completion of other formalities.

d. Registration, Identification and Sale of Product

The Buyer will be required to visit the designated dealership and initiate the process for registration after making full payment towards the registration, insurance and delivery cost as may be communicated by the dealership. The Product will be identified and blocked for sale/ delivery to the Buyer only after the Buyer makes full payment for price of the Product. Once the registration process will be completed the Buyer shall be entitled to take delivery of the Product.

However it is clarified that final sale/ delivery to the Buyer shall be as per selling terms and conditions of Hero MotoCorp Ltd. applicable as of the date of delivery.

The Vehicle will only be registered in the name of the buyer and will not be transferred on request.

The Vehicle sold shall be governed by the terms and conditions applicable to their usage and the dealer or Hero MotoCorp Ltd. shall assume no responsibility or liability for their use. The buyer has to furnish legally valid identity documents to buy the Vehicle.

e. Cancellation and Amendment to the Order

Once an order has been placed, it becomes non-cancellable and no cancellation requests will be entertained.

f. No Forced Sale

The Buyer acknowledges and warrants that Hero MotoCorp Ltd. and/or Snapdeal has not instigated and/ or forced the Buyer in any manner whatsoever to buy/ purchase the Product through the Website and make consequent deposit of the Selling Price.

g. Benefits/Promotions

Any Promotion(s) are only valid for bookings made on the Snapdeal website and the buyer(s) shall be entitled to the benefits only after full payment is made and registration process is concluded in name of the Buyer. Hero MotoCorp Ltd. and Snapdeal reserves the right to withdraw any Promotion as per its discretion.

2. GENERAL

- a. Hero MotoCorp Ltd. shall not be responsible for any fake, fictitious, inaccurate and/or incomplete entry or order placed by the Buyer through the Website with wrong address, phone number, email Ids, city details, pin codes or any other details required to complete the order.

The buyer must be a legal resident of India, holding a Driving License issued by the appropriate government authority

Schedule A
PRODUCTS

Karizma ZMR
Karizma
Xtreme
Hunk
Achiever
Ignitor
Glamour FI
Glamour
Super Splendor
Maestro
Pleasure
Passion XPRO
Passion PRO
Passion PRO TR

Splendor iSmart
Splendor PRO Classic
Splendor PRO
Splendor +
HF Deluxe ECO
HF Deluxe
HF Dawn