

"Authenticity Guaranteed OR Get 2X Money Back!"



Six Simple Steps to Ensure Authenticity

Step -1 - Presence of MRP Sticker - Look for the MRP Sticker on the jar, which contains the Mfg Date, Date of Import, Importer's Name & Address, Manufacturer's name & address, Retail Price and Qty.



Step -2 - Lot Number and Expiry Date - If you have any doubt about your product, report the "Lot # and Expiry date," which is printed near the neck of the jar to the Company (only applicable for ON & BSN).

Step 3 - Date of import

Step 4 - Invoice

Step 5 - Proper Packaging/Hologram and Seal



(Above example is for products available from Neulife store)

Step 6 - Brand logo



Conditions apply

- Product should not be opened and used before filing the complaint
- Wrong product/brand delivered will not be considered. It will be replaced with correct product
- Complaint can only be made within 7 days of the delivery .
- Transit Damage is not included

Please note that every product/brand may have/not have authenticity logo as per their criteria. We guarantee the authenticity and not how it is showcased on individual brands/products/dealers.